University of Zagreb
Student Centre
Exchange Student Accommodation-
Residence Halls
Information, rules and regulations

Student Residence Hall
Dr. Ante Starčević
The Student residence hall “Dr. Ante Starčević” is the third largest residence hall in Zagreb. It has more than 1200 beds and it consists of 3 buildings. Some of the University of Zagreb faculties are within walking distance from the residence: Faculty of Humanities and Social Sciences, Faculty of Teacher Education, Faculty of Electrical Engineering and Computing, Faculty of Machinery and Naval Architecture (10-15 minutes on foot).

All rooms in the residence are double-bed rooms, i.e. shared with a roommate (there is no option to be alone in a room). Rooms have a small refrigerator but no kitchen. There is a kitchenette on every floor. You need to bring your own dishes if you want to cook. The bathroom is shared with the next room.
Before arrival

Students that are granted accommodation will receive a medical form from the student hall of residence that needs to be confirmed by their family physician in the home country. The form confirms there are no medical objections to the student’s accommodation in a hall of residence.

**NOTE!** Additionally, only NON-EU citizens need to do the Mantoux test (also known as the Mantoux screening test, Tuberculin Sensitivity Test, Pirquet test, or PPD test for Purified Protein Derivative) – please consult your family physician about this.

The medical form, i.e. a proof of the test needs to be submitted upon arrival, when collecting your room keys.

How to reach the Student Residence Hall “Dr. Ante Starčević”

FROM "DR. FRANJO TUDMAN" AIRPORT TO THE CITY:
Croatia Airlines runs a bus service from Pleso International to the bus station which leaves roughly every half an hour from outside the international arrivals and costs 30 HRK/person approx 4 EUR. Or you can catch a taxi in front of the international arrivals. A trip into the city should cost around 180 - 200 HRK – approx. 25 EUR; start 10 HRK, 1km - 6 HRK.

FROM THE BUS STATION (AUTOBUSNI KOLODVOR):
At the tram stop in front of the station take the tram number 5 headed towards Prečko. Get off at the tram stop called Vjesnik. Turn back to the crossroads, the first street on the left is the street ‘Zagrebačka avenija’. Turn left and go straight ahead (about 50 m), you will find the student residence hall to your right.

FROM THE RAILWAY STATION (GLAVNI KOLODVOR):
At the tram stop in front of the station take the tram number 4 headed towards Savski most and get off at the tram stop called Vjesnik. Turn back to the crossroads, the first street on the left is the street ‘Zagrebačka avenija’. Turn left and go straight ahead (about 50m), you will find the student residence hall to your right.

You can buy tram tickets at newsstands: one way ticket 4 – 10 HRK.

Your (postal) address

Regular post is delivered into the letterboxes in the doorman’s booth. You will be notified when you receive post.

Your postal address in the student residence hall is:

**STUDENTSKO NASELJE “DR. ANTE STARČEVIĆ”**
FIRST NAME, FAMILY NAME
ROOM NUMBER / BUILDING NUMBER
ZAGREBAČKA AVENIJA 2
HR-10000 ZAGREB
CROATIA

Rent

The monthly rate is 500,00 HRK – 66,00 EUR payable only in cash, in Croatian currency KUNA/HRK. The monthly rent is to be paid by the end of the current month for the next month.

Rent is payable at the Cash-desk (BLAGAJNA) at the MANAGEMENT building (UPRAVA) - behind the building No. 3.
Cash-desk WORKING HOURS: Mon. – Fr.: 8am – 01.30pm; break (closed): 10.30 – 11am.
If the rent is not paid on time, the resident will be asked to move out. 
NOTE: ONLY CROATIAN STUDENTS ARE ENTITLED TO A STATE SUBSIDY FOR ACCOMMODATION. INTERNATIONAL STUDENTS PAY THE FULL PRICE FOR ACCOMMODATION.

**Internet access**

Internet is available in each room through data cable, free of charge. 
Students need to enrol at the faculty/academy of the University and open a computer account (part of the enrolment procedure). After you get your username and password from the faculty/academy you enrol, download the necessary installation software from http://installer.eduroam.hr, get a cable (no wireless in the dorm), and you should have Internet access from your room. 
In case of any malfunction, please report it to the warehouse (SKLADIŠTE), behind building No. 2. If you don’t have a cable you can get it there.

**Student restaurant & cafeteria**

The nearest student restaurants are:

**STUDENT RESIDENCE HALL “CVJETNO NASELJE”**
- 200 METERS TOWARDS EAST, BEHIND THE BUILDING “VJESNIK”
- ADDRESS: ODRANSKA CESTA 8
- WORKING HOURS:
  - BREAKFAST: 7:00 – 10:00 (BREAKFAST ON SATURDAYS, SUNDAY AND HOLIDAYS: 8:00 – 10:00)
  - LUNCH: 11:00 – 16:00,
  - DINNER: 17:30 – 21:00.

**STUDENT CENTRE**
- THREE TRAMS STATIONS TOWARDS THE CENTRE OF TOWN (NORTH).
- ADDRESS: SAVSKA CESTA 25
- WORKING HOURS:
  - LUNCH: 10:00 – 16:00
  - DINNER: 17:30 – 20:30
- ON SATURDAYS AND SUNDAYS THE RESTAURANT IS CLOSED.

**STUDENT RESIDENCE HALL “STJEPAN RADIĆ”**
- THREE TRAMS STATIONS TOWARDS THE RIVER SAVA (SOUTH).
- ADDRESS: JARUNSKA CESTA 2
- WORKING HOURS:
  - BREAKFAST: 7:00 – 9:30
  - (BREAKFAST ON SATURDAYS 8:00 – 10:00, ON SUNDAYS THERE IS NO BREAKFAST)
  - LUNCH: 11:30 – 16:00,
  - DINNER: 17:30 – 21:00.

**Courtesies**

Good relations with neighbours are absolutely essential in order to ensure a shared lifestyle. Therefore complaints by roommates and neighbours will be taken seriously, and if upheld following investigation, may result in you being asked to leave. 
All residents are entitled to enjoy the use of their room without disturbance. 
Please be sensitive of noise levels, especially before 7am and after 10.30pm.

Any personal belongings left behind after a resident has moved out will be discarded.
Security
Each resident has an external door key as well as their own room key. If you lose your key or find yourself locked out of the building/room you should contact the doorman. Replacement keys and locksmith expenses will be at your cost. It is each resident’s responsibility to ensure that the doors and windows are locked at all times, especially when not in use (windows are not to be left open when you are outside the room).
REMEMBER: A THIEF ONLY NEEDS A FEW SECONDS TO STEAL YOUR WALLET OR LAPTOP FROM YOUR ROOM!

Furnishings / equipment
All rooms and shared areas are fully furnished - no equipment or furniture may be removed from the room. Please report any damage, theft or maintenance issues immediately to the doorman. A fire extinguisher is provided in the main hallway on each floor.

The don’ts - Zero tolerance
NO illegal activities in the house
NO illegal drugs on the premises at any time
NO pets.
Smoking is not allowed inside the buildings of campus. All residence halls are equipped with a fire alarm system.

Cleaning / maintenance
You must clean the room and bathroom yourself – make sure to buy the cleaning supplies and make the necessary arrangements (cleaning schedule) with your roommate and students living next door. You are provided with clean bed linen every 2 weeks - residents replace the old bed linen with new ones at the Warehouse (SKLADIŠTE) behind building No. 2. WORKING HOURS: Mon. – Fr.: 8am – 01.30pm; break (closed): 10.30 – 11am. You can decorate your room as long as there is no damage to permanent fixtures (walls, doors ...).
If you have caused damage to the property please report this to the doorman before any corrective repairs are carried out - doorman’s booth, GSM: 00385 91/45-93-639. Bigger repairs caused by resident’s negligent actions will be charged to the resident. If damage occurs and it cannot be traced to an individual, ALL residents residing in the same room / living unit / area are equally charged for the damage.
You can wash you laundry within the student hall of residence. On every floor there is a Laundry, WORKING HOURS: 24/7. You just need to pick up the key of laundry room at the doorman’s booth, and return it back after you finish with washing laundry. Students need to buy coupons at the Cash-desk (MANAGEMENT building): 15HRK for washing; 10HRK for drying, and can use their own (only liquid) detergent.

Moving out
A few days before moving out make sure to go to the Cash-desk, inform the officer when you will move out and pay the remaining rent. Please clean your room and bathroom, and take out garbage bags, and all other garbage (bottles, plastic...) from a room – other students will move in just a day or two after you leave.
Leave your room key where you got it - doorman’s booth, OPEN: 24/7. Any personal belongings left behind after a resident has moved out will be discarded.
Application General
Information on Accommodation

Studentski Centar
Poslovnica za smještaj
Email: vlado.levak@sczg.hr

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Erasmus Mundus