Programme

This event is organised within the framework of the European Union Tempus programme which is funded by the Directorate General for Development and Co-operation - EuropeAid and the Directorate General for Enlargement.

Wednesday 11 June 2014

18:30 Registration

19:00 Dinner offered to all participants of the conference

Thursday 12 June 2014

08:30 – 09:00 Registration

Plenary session
Chairman:
Klaus Haupt, Head of Unit, Education,
Welcome speech by the European Commission:

09:00 – 09:15

- **Klaus Haupt**, Head of Unit, Education, Audiovisual and Culture Executive Agency (EACEA)
- **Branco Baričević**, Head of the European Commission Representation in Croatia

09:15 – 09:25

Welcome speech by **Aleksa Bjelis**, Rector of the University of Zagreb

09:25 – 09:35

Welcome speech by **Ruzica Beljo Lucic**, Assistant Minister, Ministry of Science, Education and Sports in Croatia

Main challenges and trends in Quality Assurance in the EU, by **Maria Kelo**, Director of the European Association for Quality Assurance in Higher Education (ENQA) and **Tia Loukkola**, Director for Institutional Development Unit of the European University Association (EUA)

09:35 – 10:15

Discussion

10:15 – 10:45

Coffee Break

Plenary session

*Chairman: Klaus Haupt, Head of Unit, Education, Audiovisual and Culture Executive Agency (EACEA)*
Main challenges and trends in Quality Assurance in the Western Balkans: the example of Croatia by Blaženka Divjak, Vice-rector for Students and Study Programmes at the University of Zagreb

Main challenges and trends in Quality Assurance in the Southern Mediterranean countries by Nadia Badrawi from the Arab Network for Quality Assurance in Higher Education (ANQAHE)

Discussion

Lunch

4 Parallel workshops (Session 1)

Workshop 1: Quality Assurance, defining the right scope in relation to the strategies of the institutions

- **Chair**: Melita Kovacevic, Vice-rector, University of Zagreb, Croatia
- **Rapporteur**: Lika Glonti, Coordinator of the National Erasmus+ Office, Georgia

Workshop 2: Quality Assurance, motivating and mobilising internal and external stakeholders

- **Chair**: Oliver Vettori, Director for Programme Management and Quality Management, Vienna University of Economics and Business, Austria
• **Rapporteur**: Aref Alsoufi, Coordinator of the National Erasmus+ Office, Lebanon

**Workshop 3: Quality Assurance, ensuring impact on operation and delivery**

• **Chair**: Bruno Curvale, Programme manager, Centre International d’Études Pédagogiques (CIEP), France

• **Rapporteur**: Suad Muhibic, Coordinator of the National Erasmus+ Office, Bosnia and Herzegovina

**Workshop 4: Quality Assurance, a transnational process**

• **Chair**: Tia Loukkola, Director for Institutional Development Unit, European University Association (EUA)

• **Rapporteur**: Shaizada Tasbulatova, Coordinator of the National Erasmus+ Office, Kazakhstan

15:45 – 16:15  
**Coffee break**

16:15 – 18:00  
**4 Parallel workshops (Session 2)**

20:00  
*Dinner at the Restaurant (place to be confirmed)*

**Friday 13 June 2014**
Plenary session
Chairman: Klaus Haupt, Head of Unit, Education, Audiovisual and Culture Executive Agency (EACEA)

Main challenges and trends in Quality Assurance in Central Asia: the example of Kazakhstan, by Bissembay Iskakov, Professor at Kazakh National Technical University named after K.Satpayev, Almaty

Main challenges and trends in Quality Assurance in Eastern Europe: the example of Armenia, by Ruben Topchyan, Director of the National Centre for Professional Education Quality Assurance Foundation (ANQA)

09:00 – 09:20
Discussion

10:15 – 10:45
Coffee break

10:45 – 12:30
4 Parallel workshops (Session 3)

12:30 – 14:00
Lunch

14:00 – 15:45
4 Parallel workshops (Session 4)

15:45 – 16:15
Coffee Break

Plenary session
Chairman: Klaus Haupt, Head of Unit, (EACEA)
16:15 – 16:45 Feedback from working groups

16:45 – 17:15 General discussion

17:15 – 17:30 Final recommendations and closing remarks by Klaus Haupt, Head of Unit, EACEA

*Location of the event:*

*University of Zagreb, Faculty of Architecture*
*Fra Andrije Kaćića Miošića 26 HR-10000*
*Zagreb, Croatia*