

Tempus HEREs Seminar

Implementing Quality Assurance within Higher Education I
in the Tempus Partner Countries

Zagreb, Croatia / 12 - 13 June 2014

Programme

This event is organised within the framework of the European Union Tempus programme which is funded by the Directorate General for Development and Co-operation - EuropeAid and the Directorate General for Enlargement.

Wednesday 11 June 2014

18:30 Registration

19:00 Dinner offered to all participants of the conference

Thursday 12 June 2014

**08:30 –
09:00** Registration

Plenary session

Chairman:

Klaus Haupt, Head of Unit, Education,

*Audiovisual and Culture Executive Agency
(EACEA)*

Welcome speech by the European
Commission:

- 09:00 –
09:15**
- **Klaus Haupt**, Head of Unit, Education, Audiovisual and Culture Executive Agency (EACEA)
 - **Branco Baričević**, Head of the European Commission Representation in Croatia

**09:15 –
09:25** Welcome speech by **Aleksa Bjelis**, Rector of the University of Zagreb

**09:25 –
09:35** Welcome speech by **Ruzica Beljo Lucic**, Assistant Minister, Ministry of Science, Education and Sports in Croatia

**09:35 –
10:15** Main challenges and trends in Quality Assurance in the EU, by **Maria Kelo**, Director of the European Association for Quality Assurance in Higher Education (ENQA) and **Tia Loukkola**, Director for Institutional Development Unit of the European University Association (EUA)

**10:15–
10:45** Discussion

**10:45 –
11:15** *Coffee Break*

Plenary session

Chairman: Klaus Haupt, Head of Unit, Education, Audiovisual and Culture Executive Agency (EACEA)

**11:15 –
11:35** **Main challenges and trends in Quality Assurance in the Western Balkans: the example of Croatia** by Blaženka Divjak, Vice-rector for Students and Study Programmes at the University of Zagreb

**11:35 –
11:55** **Main challenges and trends in Quality Assurance in the Southern Mediterranean countries** by Nadia Badrawi from the Arab Network for Quality Assurance in Higher Education (ANQAHE)

**11:55 –
12:30** Discussion

**12:30 –
14:00** *Lunch*

4 Parallel workshops (Session 1)

Workshop 1: Quality Assurance, defining the right scope in relation to the strategies of the institutions

- **Chair:** *Melita Kovacevic, Vice-rector, University of Zagreb, Croatia*
 - **Rapporteur:** *Lika Glonti, Coordinator of the National Erasmus+ Office, Georgia*
- 14:00 –
15:45**

Workshop 2: Quality Assurance, motivating and mobilising internal and external stakeholders

- **Chair:** *Oliver Vettori, Director for Programme Management and Quality Management, Vienna University of Economics and Business, Austria*

- **Rapporteur:** *Aref Alsoufi, Coordinator of the National Erasmus+ Office, Lebanon*

Workshop 3: Quality Assurance, ensuring impact on operation and delivery

- **Chair:** *Bruno Curvale, Programme manager, Centre International d'Etudes Pédagogiques (CIEP), France*
- **Rapporteur:** *Suad Muhibic, Coordinator of the National Erasmus+ Office, Bosnia and Herzegovina*

Workshop 4: Quality Assurance, a transnational process

- **Chair:** *Tia Loukkola, Director for Institutional Development Unit, European University Association (EUA)*
- **Rapporteur:** *Shaizada Tasbulatova, Coordinator of the National Erasmus+ Office, Kazakhstan*

**15:45 –
16:15**

Coffee break

**16:15 –
18:00**

4 Parallel workshops (Session 2)

20:00

Dinner at the Restaurant (place to be confirmed)

Friday 13 June 2014

Plenary session

*Chairman: Klaus Haupt, Head of Unit,
Education, Audiovisual and Culture Executive
Agency (EACEA)*

- 09:00 –
09:20** **Main challenges and trends in Quality Assurance in Central Asia:** the example of Kazakhstan, by Bissembay Iskakov, Professor at Kazakh National Technical University named after K.Satpayev, Almaty
- 09:20 –
09:40** **Main challenges and trends in Quality Assurance in Eastern Europe:** the example of Armenia, by Ruben Topchyan, Director of the National Centre for Professional Education Quality Assurance Foundation (ANQA)
- 09:40 –
10:15** Discussion
- 10:15 –
10:45** *Coffee break*
- 10:45 –
12:30** **4 Parallel workshops (Session 3)**
- 12:30 –
14:00** *Lunch*
- 14:00 –
15:45** **4 Parallel workshops (Session 4)**
- 15:45 –
16:15** *Coffee Break*

Plenary session

*Chairman: Klaus Haupt, Head of Unit,
(EACEA)*

- 16:15 –**
16:45 Feedback from working groups
- 16:45 –**
17:15 General discussion
- 17:15 –**
17:30 Final recommendations and closing remarks by
Klaus Haupt, Head of Unit, EACEA

Location of the event:

*University of Zagreb, Faculty of Architecture
Fra Andrije Kačića Miošića 26 HR-10000
Zagreb, Croatia*